



Strategic Plan 2014-18

GOVERNMENT GOAL

STATE LANDS ARE ADMINISTERED TO MEET THE STATE'S ECONOMIC, SOCIAL AND CULTURAL OBJECTIVES

VISION

PROSPEROUS LANDS FOR OUR GROWING STATE

PURPOSE

TO UNLOCK THE POTENTIAL OF CROWN LAND FOR ALL WESTERN AUSTRALIANS

Leadership in
land policy

Security of
land tenure

Optimise
the value of the
State's land
assets

Fast, accurate
service delivery




Best
customer service
& reputation

Enabled
people






Government of **Western Australia**
Department of **Lands**

Providing leadership in the Lands portfolio

	STRATEGIES	INITIATIVES	OBJECTIVES
 <p>Leadership in land policy</p>	Establish the department as the lead agency in the Lands portfolio	<ul style="list-style-type: none"> Become the lead agency on the Lands policy framework 	<ul style="list-style-type: none"> Develop a policy for State Government on role clarification in the Lands portfolio
		<ul style="list-style-type: none"> Progress the legislative reform program 	<ul style="list-style-type: none"> Complete amendments to the <i>Land Administration Act 1997</i>
		<ul style="list-style-type: none"> Lead government policy on the management and disposal of State land assets 	<ul style="list-style-type: none"> Implement the governance and sales framework for the Land Asset Sales Program (LASP) within DoL and across State Government
 <p>Security of land tenure</p>	Deliver land tenure on state owned lands	<ul style="list-style-type: none"> Undertake land assembly actions Align work tasks to state and regional planning priorities 	<ul style="list-style-type: none"> Deliver land assembly for major projects Deliver land assembly on state owned land and infrastructure corridors Develop and implement a priority allocation framework
	Timely renewal of leases on Crown land	<ul style="list-style-type: none"> Renew eligible leases 	<ul style="list-style-type: none"> Complete the pastoral lease renewal project
 <p>Optimise the value of the State's land assets</p>	Maximise the economic, environmental and social value of Crown land	<ul style="list-style-type: none"> Implement a flexible land tenure system Create an objective measurement system for monitoring the condition of Crown land 	<ul style="list-style-type: none"> Enactment of the Rangelands Reform Bill Monitor the environment condition of leases in the Rangelands
	Manage government property at its optimal value	<ul style="list-style-type: none"> Administer the sale of government property Complete rental reviews of leases 	<ul style="list-style-type: none"> Establish the Land Asset Management Unit Provide oversight of property asset sales Conduct rent reviews of leases when due Reduce the proportion of overdue rental payments
	Reduce the State's risk profile on Crown land	<ul style="list-style-type: none"> Mitigate and/or remediate "high" level risks on Crown land 	<ul style="list-style-type: none"> Lead the coordination of the Wittenoom Asbestos Management Area Investigate and remediate properties in Northampton impacted by lead tailings Manage "high" risks on Crown land

A modernisation strategy to deliver a better service

	STRATEGIES	INITIATIVES	OBJECTIVES
 <p>Fast, accurate service delivery</p>	Modernise internal business systems	<ul style="list-style-type: none"> • Upgrade core business processes • Implement an integrated system for land administration processes 	<ul style="list-style-type: none"> • (NOITT) Improvement project • Increase the accuracy and efficiency of core business processes • Implement an integrated Workflow Management System (iWMS) • Digitise hard copy files
	Simplify approval processes	<ul style="list-style-type: none"> • Review operational policies 	<ul style="list-style-type: none"> • Update the policy database
 <p>Best customer service & reputation</p>	Adopt a customer focussed approach to service delivery	<ul style="list-style-type: none"> • Identify new business models • Incorporate stakeholders into decision making processes 	<ul style="list-style-type: none"> • Implement new service delivery models • Implement stakeholder engagement plans
 <p>Enabled people</p>	Enhance the capability profile of staff	<ul style="list-style-type: none"> • Performance management and development is linked to the department's strategic plan • Build a workforce with the right mix of people, knowledge and behaviours 	<ul style="list-style-type: none"> • Learning and development programs • Department of Lands' workforce plan

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Timely renewal of leases on Crown land

Maximise the economic, environmental and social value of Crown land
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Reduce the State's risk profile on Crown land

Modernise internal business systems
Simplify approval processes

Adopt a customer focussed approach to service delivery

Enhance the capability profile of staff

OUR PROMISES

WE WILL BE ACCURATE AND TIMELY; WE WILL HELP FIND SOLUTIONS;
WE WILL BE TRANSPARENT AND FAIR; WE WILL RESPECT OUR LAND AND PEOPLE